

## Support Announcement on Known Vulnerabilities

**VU#301735**

**CVE-2016-5081 - Use of Hard-coded Credentials**

**CVE-2016-5650 - Not Failing Securely ('Failing Open')**

**Referencing:**

**CWE-798 - CVE-2016-5081 - VU#301735**

**CWE-636 - CVE-2016-5650 - VU#301735**

**3rd Party Report (CERT Record):** [Details Here](#)

**Affected Devices:**

- **ZP-NE14-S**
- **ZP-IBH-13W**

**Firmware with Issues Fixed:**

- **ZP-NE14-S: Version 40.0.3.0**
- **ZP-IBH-13W: Version 7.8.0.36**

### Upgrade Guidance

**The following is a guidance for upgrading your Zmodo device to the latest firmware version.**

**Step 1. APP Download/Upgrade to the Latest Version**

**Download:**

If you don't have the Zmodo APP installed on your smart phone or tablet, please download the latest version Zmodo App from Apple App Store or Google Play, depending on your smart phone system.

**Upgrade:**

- Make sure your device and your mobile phone are within the same secure Wi-Fi network.  
Open Zmodo APP.
- Click on the Menu button. The button is in the shape of three horizontal lines.
- Click on "System Settings".
- Click on "Check Update". If the Zmodo App is not the latest version, follow the instructions to upgrade to the latest version.

**Step 2. Firmware Upgrade to the Latest Version**

- Open Zmodo APP and follow the on-screen guidance to successfully connect to your Zmodo device which you wish to upgrade.
- Go to Zmodo App's list of devices and click on "Settings". This will take you to "Device Settings" page.
- At "Device Settings" page, click on "General".
- At "General" page, Click on "Device Version", and follow the instructions to upgrade to the latest version. Device will reboot.